



Corppass User Guide For Mediclaim / MBE / PMI Online Portal

01 July 2021

How do I use Corppass with Mediclaim/MBE/PMI Portal?

	New Mediclaim/MBE/PMI Users	Existing Mediclaim/MBE/PMI Users
1) Visit Corppass website on how to apply for a Corppass account.	✓	✓
2) Your organisation's Corppass Admin will need to authorize your access to Mediclaim Portal's Mediclaim Online, MBE Online or PMI Online.	✓	✓
3) A Mediclaim user account is required. To create an account, please download, complete the CP01 form from the Mediclaim Portal homepage and submit to the Mediclaim Admin.	✓	

Please refer to subsequent pages for more detail instructions.

Mediclaime– Corppass Login Guide (1 of 4)

URL: <https://www.mediclaim.moh.gov.sg/WebMediClaimCp/Corppass/CorppassLogin.aspx>

Welcome to

MEDI Claim

singpass

MediClaim Online

MSV Balance Enquiry

PMI

- [Login User Guide for MediClaim Portal](#)
- [MediClaim Portal CP01 Form](#)
- [MediClaim Portal CP02 Form](#)

Dear MediClaim users, please note that your user accounts will be disabled automatically after 90 days inactivity. Should you require assistance, please contact mediclaim_admin@moh.gov.sg.

MediClaim Helpdesk
You can email to mediclaim@ncs.com.sg for IT related queries or problems pertaining to the submission of claims.

[Rate this e-Service](#)

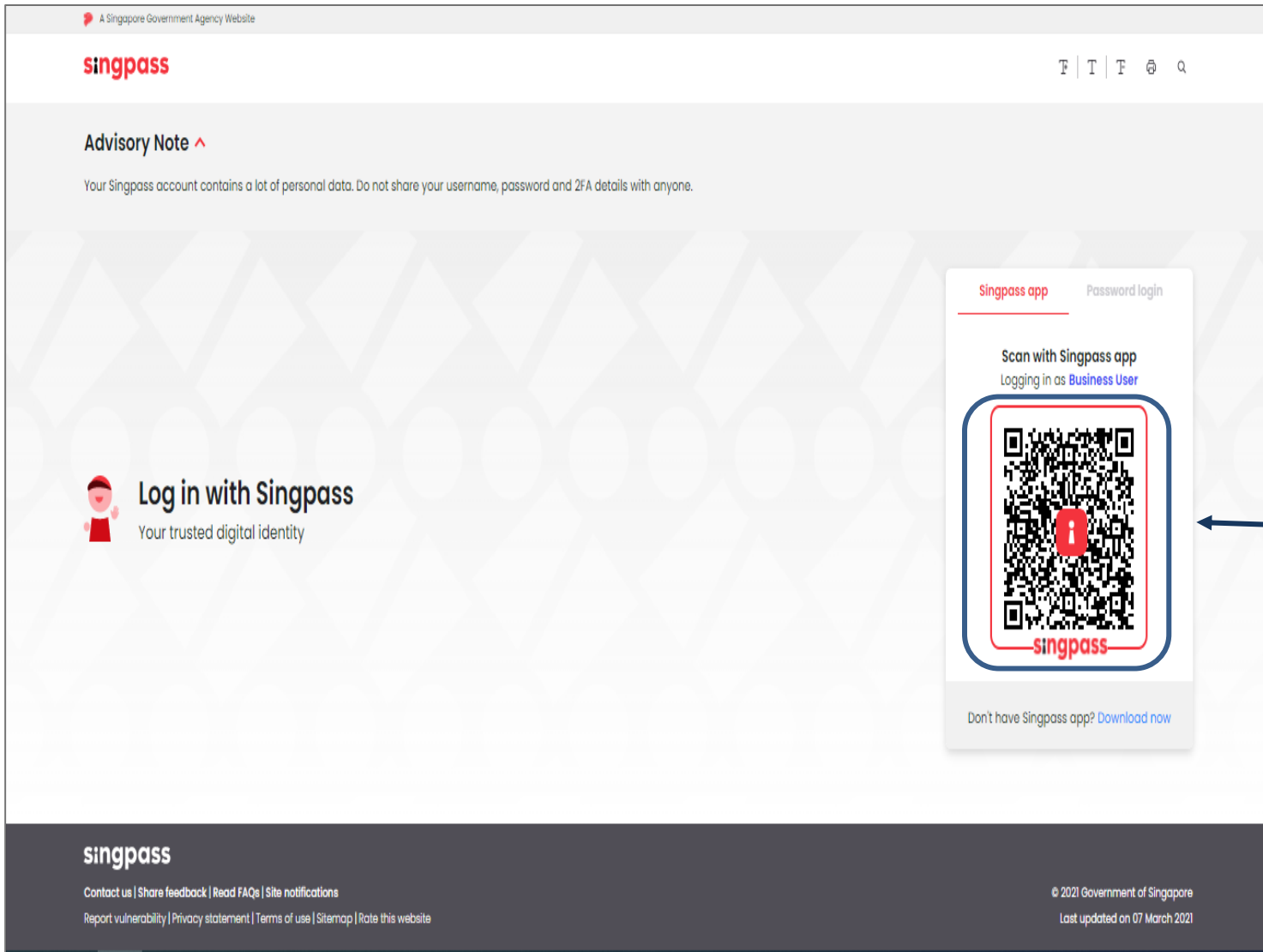
If you encounter any problems with this e-Service, please contact us at mediclaim@ncs.com.sg.

1

Choose the application you want to access

Click on "Mediclaime Online"

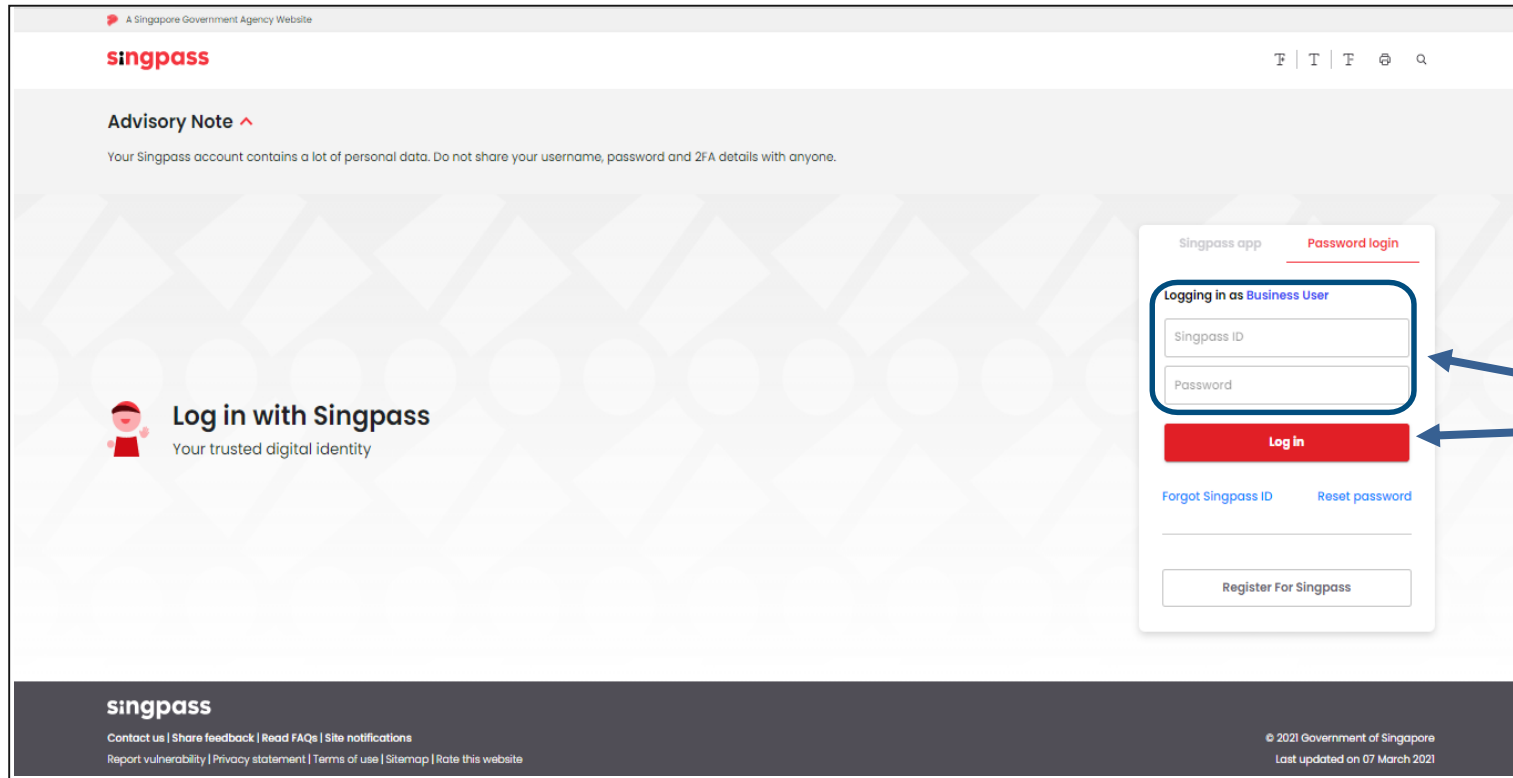
Medicclaim– Corppass Login Guide (2 of 4)



2 **You will be redirect to Singpass**

In Singpass app
Scan with Singpass app

Medicclaim Online – Corppass Login Guide (3 of 4)



3

You will be redirect to Singpass

In password Login
Enter Singpass Login details
and Click "Login"

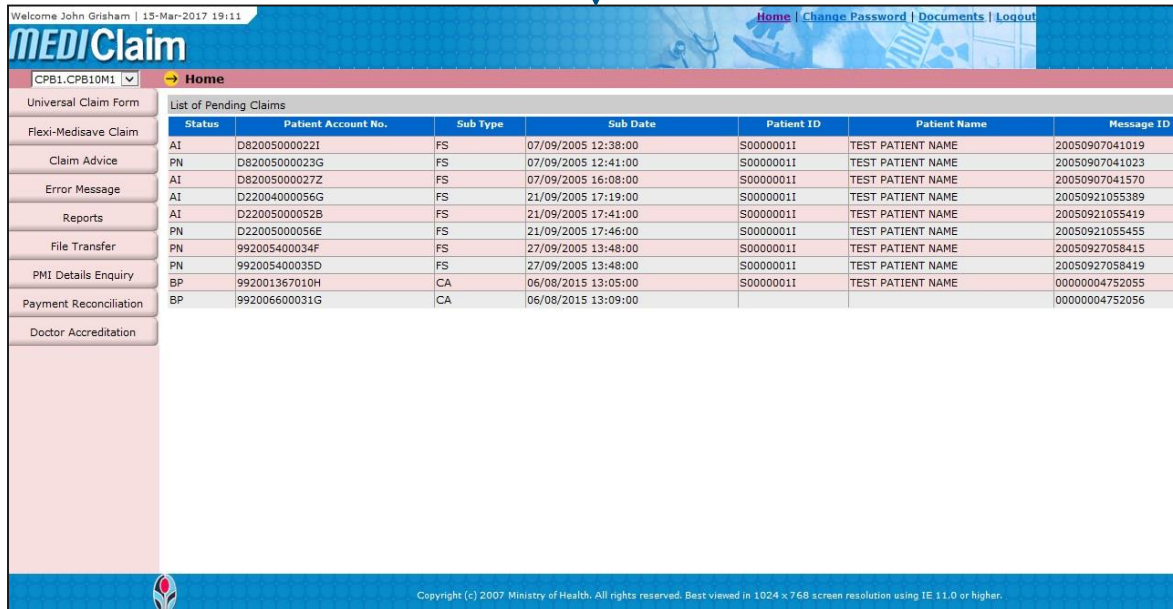
Medicclaim Online – Corppass Login Guide (4 of 4)

4 Once successfully login

4a You will be re-directed to Medicclaim online (if you only have one account under one Organisation ID)

Or, you will be re-directed to organisation challenge page (if you have accounts under different Organisation ID but are under a same parent organisation which therefore share 1 common UEN)

4b



Welcome John Grisham | 15-Mar-2017 19:11

Home | Change Password | Documents | Logout

CPB1.CPB10M1 Home

Universal Claim Form

Flexi-Medisave Claim

Claim Advice

Error Message

Reports

File Transfer

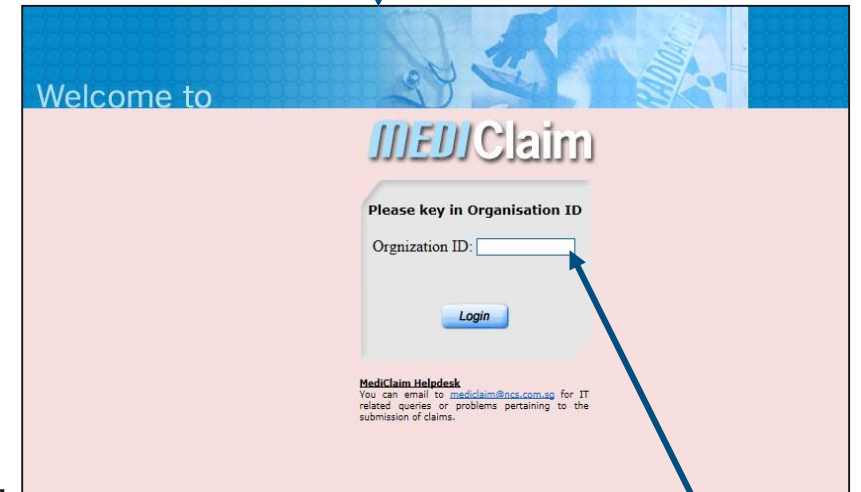
PMI Details Enquiry

Payment Reconciliation

Doctor Accreditation

Status	Patient Account No.	Sub Type	Sub Date	Patient ID	Patient Name	Message ID
AI	D82005000022I	FS	07/09/2005 12:38:00	S0000001I	TEST PATIENT NAME	20050907041019
PN	D82005000023G	FS	07/09/2005 12:41:00	S0000001I	TEST PATIENT NAME	20050907041023
AI	D82005000027Z	FS	07/09/2005 16:08:00	S0000001I	TEST PATIENT NAME	20050907041570
AI	D22004000056G	FS	21/09/2005 17:19:00	S0000001I	TEST PATIENT NAME	20050921055389
AI	D22005000052B	FS	21/09/2005 17:41:00	S0000001I	TEST PATIENT NAME	20050921055419
PN	D22005000056E	FS	21/09/2005 17:46:00	S0000001I	TEST PATIENT NAME	20050921055455
PN	992005400034F	FS	27/09/2005 13:48:00	S0000001I	TEST PATIENT NAME	20050927058415
PN	992005400035D	FS	27/09/2005 13:48:00	S0000001I	TEST PATIENT NAME	20050927058419
BP	992001367010H	CA	06/08/2015 13:05:00	S0000001I	TEST PATIENT NAME	00000004752055
BP	992006600031G	CA	06/08/2015 13:09:00	S0000001I	TEST PATIENT NAME	00000004752056

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Welcome to

MEDICClaim

Please key in Organisation ID

Organization ID:

Login

MedicClaim Helpdesk
You can email to medicclaim@hcsa.com.sg for IT related queries or problems pertaining to the submission of claims.

Upon verified, you will be re-directed to Medicclaim online

Enter your organisation ID

MediClaim– Corppass Login Guide (1 of 4)

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Welcome to

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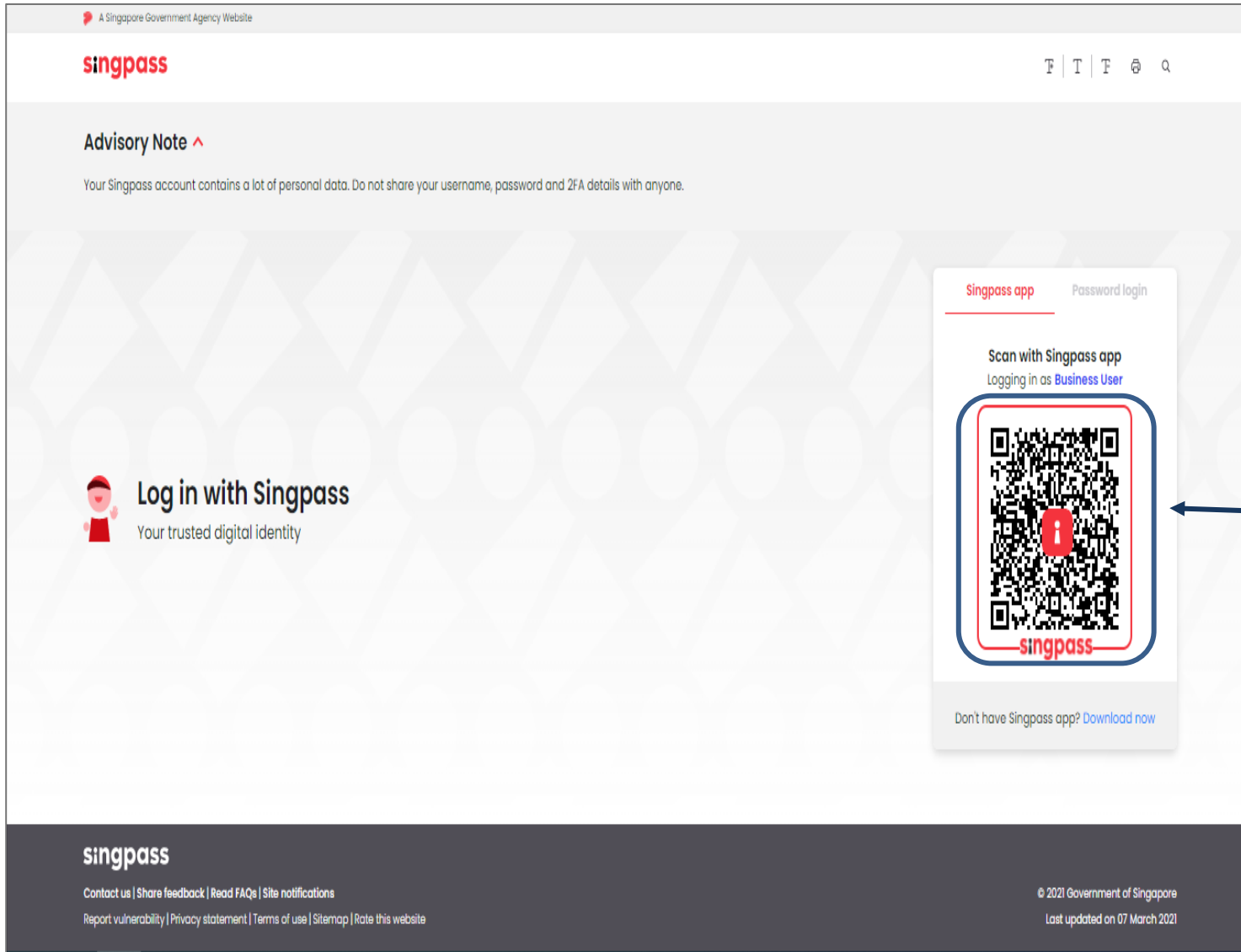
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1

Choose the application you want to access

Click on "MSV Balance Enquiry"

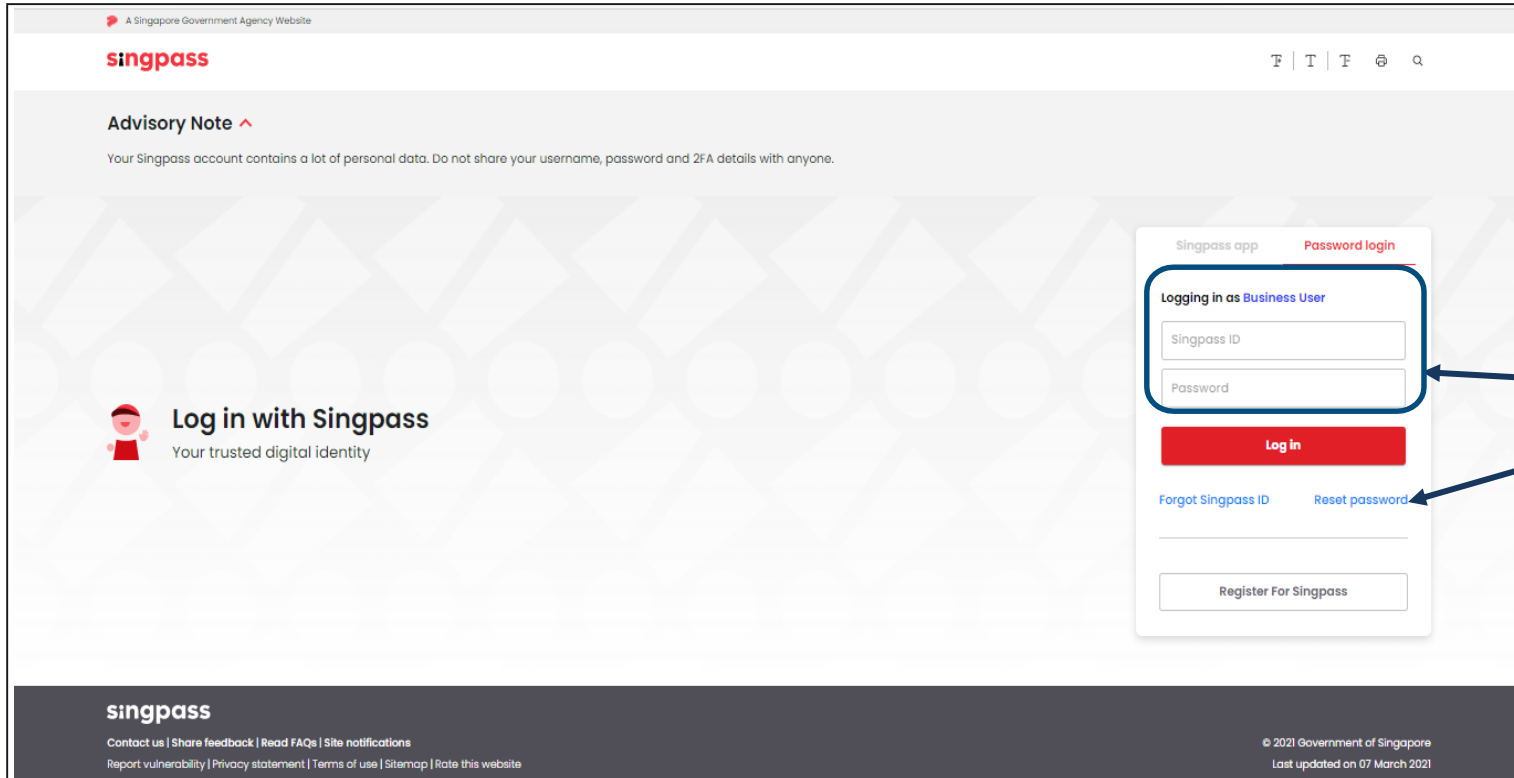
Medisave Balance Enquiry – Corppass Login Guide (2 of 4)



2 **You will be redirect to Singpass**

In Singpass app
Scan with Singpass app

Medisave Balance Enquiry – Corppass Login Guide (3 of 4)



3

You will be redirect to Singpass

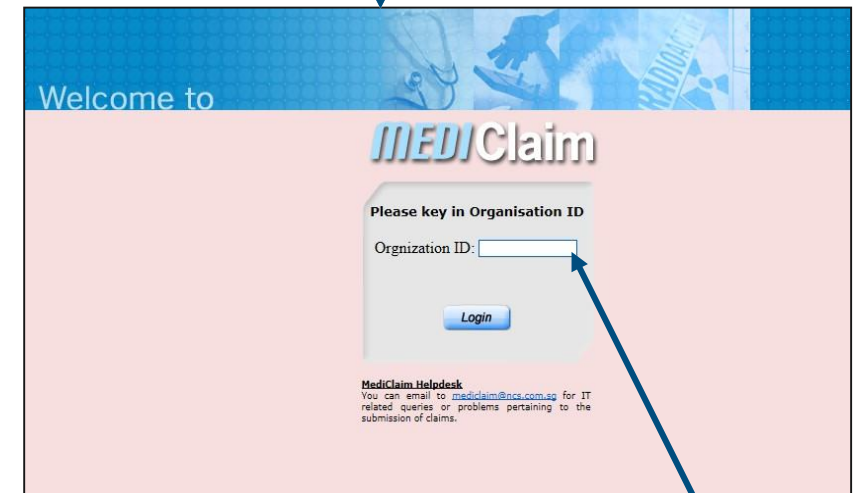
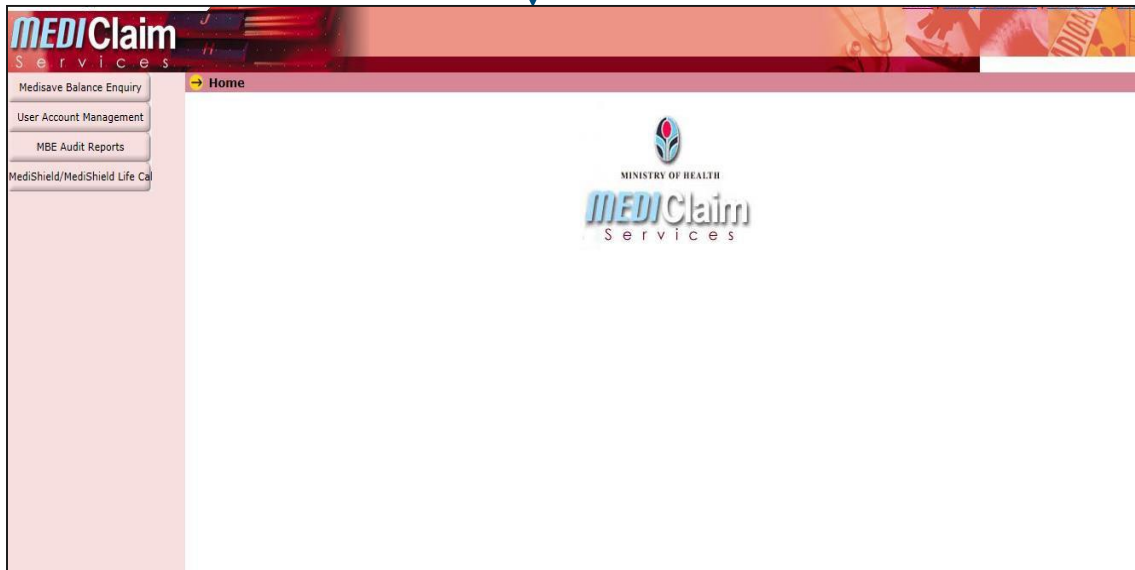
In Password login
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and Click "Login"

Medisave Balance Enquiry – Corppass Login Guide (4 of 4)

4 Once successfully login

4a You will be re-directed to MSV Balance Enquiry (if you only have one account under one Organisation ID)

4b Or, you will be re-directed to organisation challenge page (if you have accounts under different Organisation ID but are under a same parent organisation which therefore share 1 common UEN)



Upon verified, you will be re-directed to MSV Balance

Enter your organisation ID

Mediclaime– Corppass Login Guide (1 of 4)

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[Rate this e-Service](#)

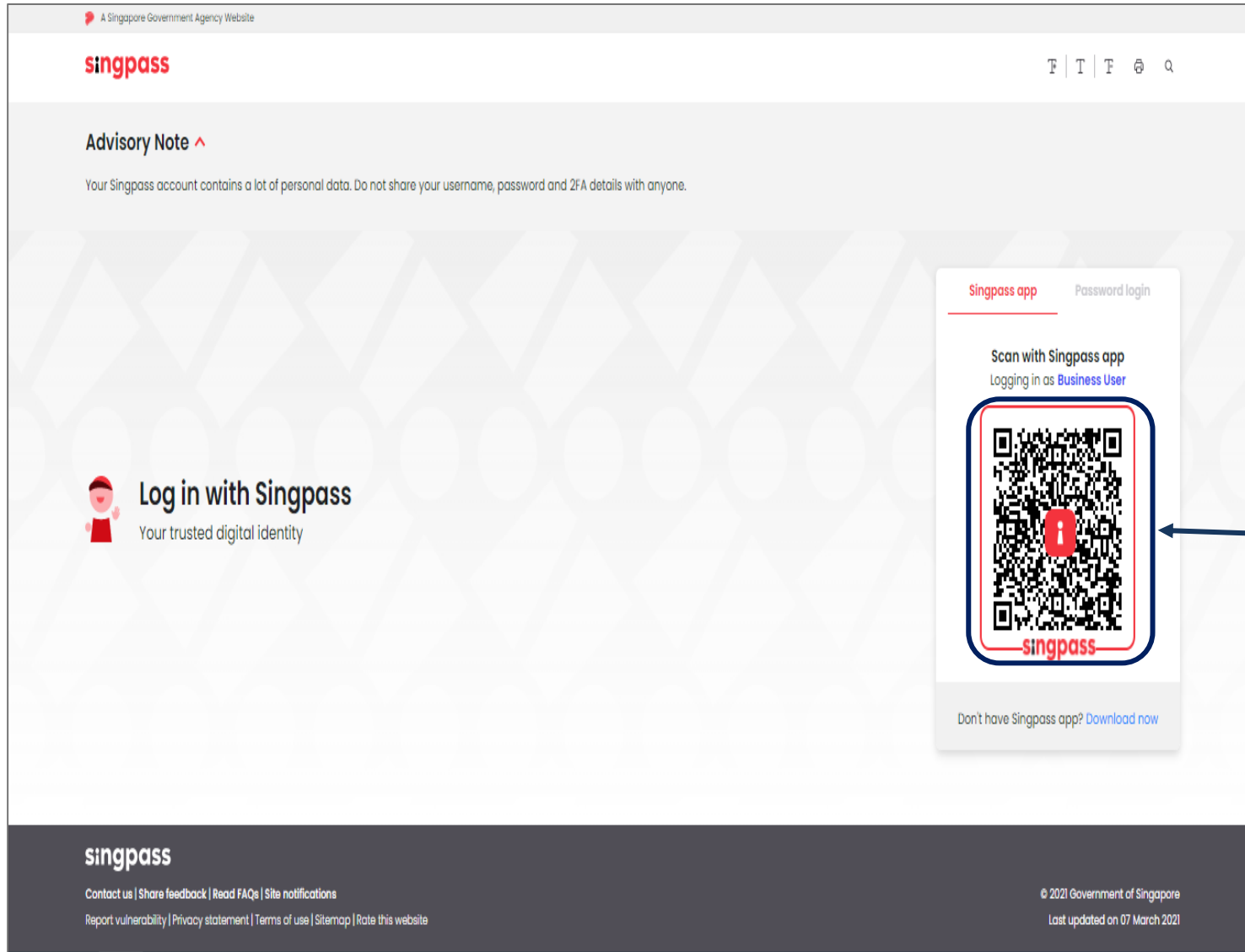
If you encounter any problems with this e-Service, please contact us at mediclaim@ncs.com.sg.

1

Choose the application you want to access

Click on "PMI"

PMI Online – Corppass Login Guide (2 of 4)

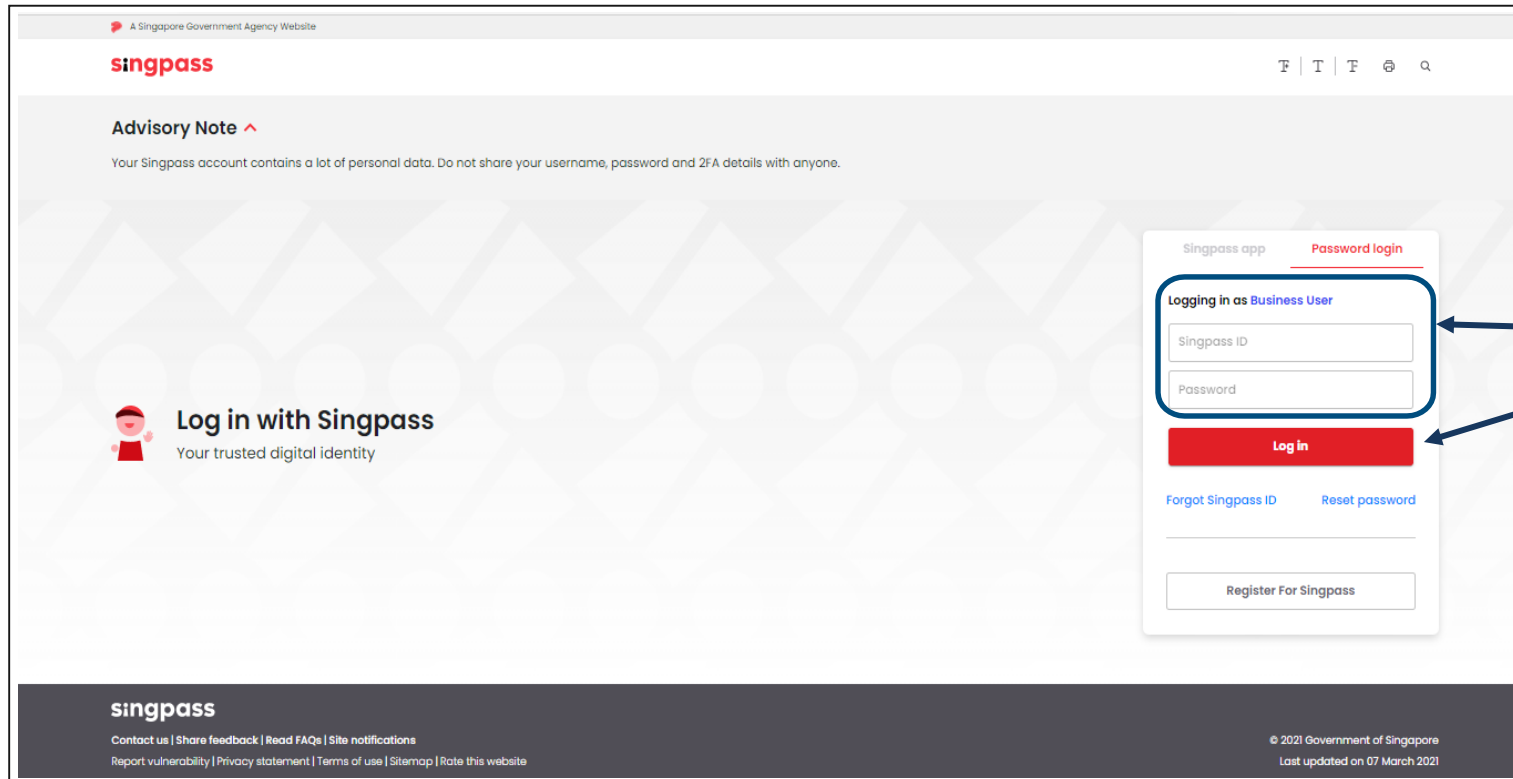


2

You will be redirect to Singpass

In Singpass app
Scan with Singpass app

PMI Online – Corppass Login Guide (3 of 4)



3 You will be redirect to Singpass

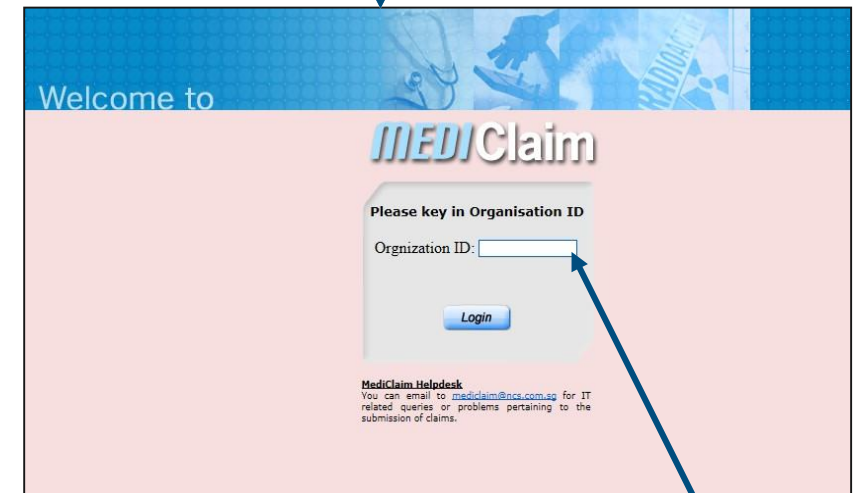
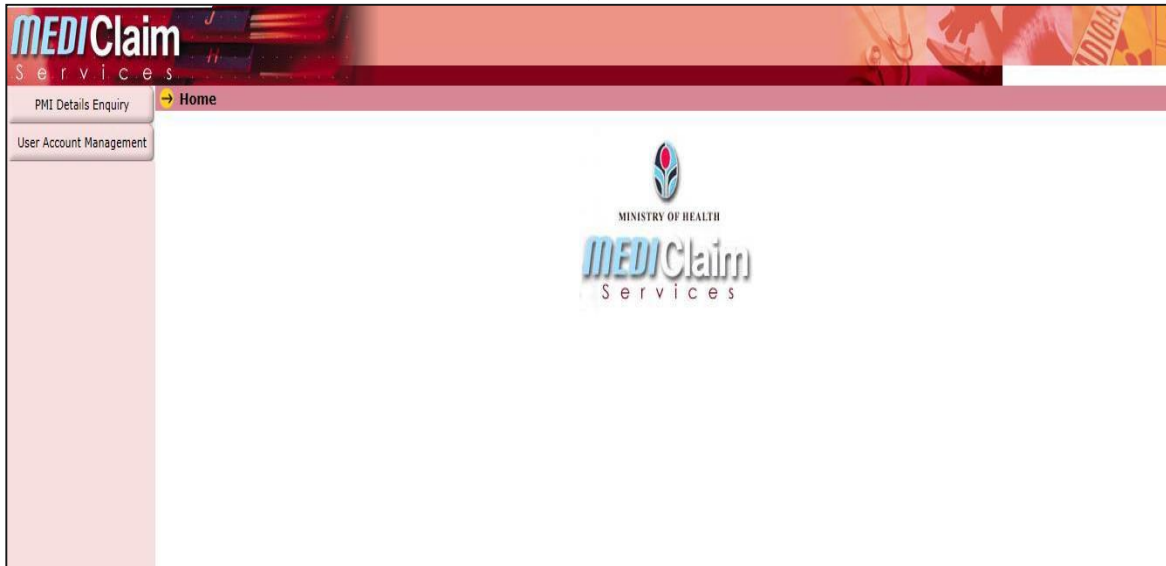
In Password Login
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and Click "Login"

PMI Online – Corppass Login Guide (4 of 4)

4 **Once successfully login**

4a You will be re-directed to PMI (if you only have one account under one Organisation ID)

4b **Or,** you will be re-directed to organisation challenge page (if you have accounts under different Organisation ID but are under a same parent organisation which therefore share 1 common UEN)



Upon verified, you will be re-directed to PMI

Enter your organisation ID

Additional Information

- If there're multiple Mediclaim/MBE/PMI user accounts under the same Organisation ID with the same NRIC/FIN, Mediclaim will take the last active account
- Challenge Organisation ID page only accept 3 attempts. Please contact Mediclaim Service Desk if exceed 3 failed attempts.
- Mediclaim will suspend the account that has not been active for the past 365 days.

Contact Us – Medclaim Service Desk

- For system matters on Medclaim portal(Medclaim online/PMI/MBE):

To: medclaim@ncs.com.sg

Subject: Medclaim Corppass Login

Content :

Fields	Please fill in the require information
Date and time of the issues happened	*Please fill in
UEN	*Please fill in
Organisation ID	*Please fill in
Corppass ID	*Please fill in
Manage to see the Corppass login page?	Yes / No
Can the page load after enter the Corppass login details and click login?	Yes / No
Did the page re-directed to Organisation challenge page?	Yes / No
Any error message?	If yes please provide the screenshot.



Corppass login page

- Alternatively, you may contact the Corppass Helpdesk at +65 6643 0577 for assistance on Corppass

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